



Solution Brief:

Rugged The Joy Factory Mobility Solutions Built for the Field



In today's mobile-first work environment, frontline teams rely on tablets and handheld devices to stay productive, connected, and safe. But without the right mounting systems, rugged cases, or field-ready accessories, mobile devices become vulnerable to drops, damage, and downtime—driving up replacement costs and slowing operations.

The Joy Factory delivers industry-leading rugged cases, mounts, and accessories engineered for demanding environments—from transportation and logistics to field service, manufacturing, warehousing, and public safety. Combined with Stratix's enterprise-grade mobility services, organizations get a complete, reliable, and fully managed rugged mobility solution that supports workers anywhere.

Key Challenges in Rugged Mobile Environments

- **Devices Not Built for Harsh Environments**
Consumer-grade devices often fail when exposed to vibration, moisture, dust, and heavy use.
- **High Cost of Damaged or Lost Equipment**
Without proper protection and mounting systems, breakage and replacement costs escalate.
- **Inconsistent Field Experience**
Frontline workers need secure, ergonomic, and consistent setups that align with their workflows.
- **Complexity of Managing Accessories at Scale**
Kitting devices with cases, mounts, power systems, and peripherals is time-consuming without the right processes.



The Joy Factory Solutions: Rugged, Secure, Proven

The Joy Factory product ecosystem includes durable, enterprise-ready solutions that extend device life and maximize field performance.

Rugged Cases

- Highly protective—but lightweight—MagConnect and aXtion's rugged cases
- Military-grade drop protection
- Water-resistant and dust-resistant options
- Handles, straps, and stands to support a variety of workflows

Industrial-Grade Mounting Solutions

- MagConnect mounts for forklifts, vehicles, manufacturing lines, and field operations
- Quick-release systems for ease of use while maintaining device security
- Configurable mounting arms for optimal ergonomics

Accessories for Field Productivity

- Shoulder straps, hand straps, screen protectors, charging cradles
- Locking mounts to prevent theft or device loss
- Power solutions for continuous uptime

Even Better with Stratix: Fully Managed Mobility Services

Stratix ensures that The Joy Factory-equipped devices are fully configured, deployed, and supported at scale—so frontline workers can be productive on day one.

Advanced Mobile Integration Center (MIC)

Stratix's state-of-the-art MIC is purpose-built for high-volume enterprise device preparation. We:

- **Kit mobile devices with The Joy Factory accessories** such as rugged cases, mounts, straps, and screen protectors
- **Configure devices** with apps, settings, and UEM enrollment
- **Assemble and label complete deployment kits** for specific job roles or sites
- **Deliver out-of-the-box ready devices** to workers, vehicles, warehouses, and field locations

Whether you're equipping 50 devices or 50,000, Stratix ensures precision, consistency, and speed.

Full Lifecycle Services

- **Procurement and provisioning** of devices and The Joy Factory accessories
- **Deployment at scale** with project management and logistics
- **24/7 U.S.-based support desk**
- **Rapid repair and spare pool management** to minimize downtime
- **Unified endpoint management (UEM)** for centralized control
- **itrac360 asset management portal** for full fleet visibility
- **Safe and certified device end-of-life services**



Why Stratix

Stratix is North America's premier enterprise mobility specialist, trusted by Fortune 500 organizations to design, deploy, manage, and support rugged mobility programs at scale. With millions of devices deployed and decades of experience, we ensure your Joy Factory investment delivers maximum value, performance, and uptime.

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thejoyfactory

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