



## SOLUTION BRIEF:

# Power Enhanced Aviation Workflows with Manage My EFB

Airline flight crews rely on mobile technology to deliver critical flight data and compliance documents in real time. Jeppesen's industry-leading Electronic Flight Bag (EFB) platform transforms the way airlines operate—but managing, supporting, and scaling these mobile solutions can be complex and costly without the right partner.

With Manage My EFB, Stratix, North America's premier enterprise mobility specialist for airlines, provides end-to-end lifecycle services, industry-leading support, and user-friendly ordering portals to ensure your Jeppesen EFB program runs seamlessly. Our solutions simplify procurement and management so pilots and crews can focus on what matters most: safe, efficient operations. It's why many of the world's leading airlines have partnered with us for decades.

## Jeppesen Even Better with Stratix Managed Mobile Services

Stratix delivers a fully managed mobility solution tailored for Jeppesen EFB deployments:



### Comprehensive Lifecycle Services

From procurement and configuration to deployment, repair, replacement, and secure decommissioning, Stratix manages the entire device lifecycle to keep your EFB program running smoothly.



### 24/7 Industry-Leading Support

Our U.S.-based help desk is staffed with aviation mobility experts who provide around-the-clock assistance. We also manage rapid repairs and spare pool logistics to minimize downtime and keep your crews connected.



### Stratix Portals

Our powerful portals streamline device procurement and lifecycle management with simple, eCommerce-like ordering and automated workflows. Do away with inefficient email-based ordering processes you've used in the past. IT teams gain transparency, speed, and flexibility to manage EFB deployments at any scale.



### itrac360: Total Fleet Visibility

Stratix's proprietary itrac360 platform gives airlines real-time visibility into their entire EFB device fleet. IT and operations teams can track asset status, monitor performance, manage spare pools, track repairs, and analyze costs. With actionable analytics, itrac360 helps lower total cost of ownership while keeping crews fully equipped and connected.

# Manage My EFB Packages

Standard	Essential	Preferred	Prime	Custom
Qty 20-100	Qty 101-500	Qty 501-1500	Qty 1501-4000	Qty 4000+
<p>Included</p> <ul style="list-style-type: none"> <li>• Help Desk Support Services.</li> <li>• Enterprise Mobility Management, Administration.</li> </ul>	<p>Included</p> <ul style="list-style-type: none"> <li>• Help Desk Support Services.</li> <li>• Enterprise Mobility Management, Administration.</li> <li>+</li> <li>◦ Lifecycle Management (LCM).</li> <li>◦ Stratix Depot Repair Plan.</li> </ul>	<p>Included</p> <ul style="list-style-type: none"> <li>• Help Desk Support Services.</li> <li>• Enterprise Mobility Management, Administration.</li> <li>+</li> <li>• Lifecycle Management (LCM).</li> <li>• Stratix Depot Repair Plan.</li> <li>+</li> <li>◦ Provisioning (Device Included)</li> <li>◦ itrac360.</li> </ul>	<p>Included</p> <ul style="list-style-type: none"> <li>• Help Desk Support Services.</li> <li>• Enterprise Mobility Management, Administration.</li> <li>+</li> <li>• Lifecycle Management (LCM)</li> <li>• Stratix Depot Repair Plan.</li> <li>+</li> <li>• Provisioning (Device Included)</li> <li>• itrac360.</li> <li>+</li> <li>◦ Deployment Portal.</li> </ul>	Defined in SOW
Optional: Stratix Connectivity	Optional: Stratix Connectivity	Optional: Stratix Connectivity	Optional: Stratix Connectivity	Defined in SOW



## Why Stratix

Stratix has been a trusted leader in enterprise mobility for over 40 years, helping large organizations thrive in a mobile-first world. We design, deploy, and manage comprehensive mobility programs that keep workforces connected and productive.

We are proud to be recognized as a 2025 Atlanta Journal-Constitution (AJC) Top Workplaces winner and to be featured in the 2025 Gartner® Market Guide for Managed Mobility Services. With decades-long customer relationships, industry-leading Net Promoter Scores (NPS), and a proven ability to adapt to evolving technologies, Stratix delivers nonstop mobility and exceptional end-user experiences. For more information, visit [www.stratixcorp.com](http://www.stratixcorp.com).

**Contact Us: 800-883-8300**  
[www.stratixcorp.com](http://www.stratixcorp.com)

**stratix**

**JEPPESEN**  
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