

Solution Brief:

Improve Home Health Workflows with Samsung + Stratix

Home healthcare is changing fast, and mobile devices have become the backbone of effective care—helping clinicians stay connected, protected, and in sync with vital patient data. Yet, outdated equipment, limited capabilities, and mounting support expenses continue to stand in the way of delivering exceptional service.

Samsung's latest Galaxy smartphones and tablets—built with enterprise-grade Samsung Knox security, long-lasting batteries, and rugged, field-ready designs—give caregivers the speed, reliability, and flexibility they need. Paired with Stratix's unmatched managed mobility expertise, each device arrives fully configured and optimized for your workflows. And with Stratix SmartSIM Connectivity, caregivers always get the strongest possible cellular connection, no matter the carrier or location.

Real Impact on Care Team Productivity

- **Performance Gaps in Aging Devices** – We can help you design a healthcare technology program that's precisely tailored to your unique needs.
- **Expanding Care Requirements** – Today's caregivers need secure access to patient records, real-time diagnostics, remote collaboration, and integrated scheduling.
- **Rising Costs of Outdated Equipment** – Supporting older devices drains budgets with frequent repairs, patchwork fixes, and inefficient workflows.
- **Connectivity Barriers** – Inconsistent mobile coverage in rural communities and dense urban zones disrupts access to EMRs, telehealth platforms, and critical patient communications.
- **Platform Demands from Growing App Ecosystems** – The range and complexity of clinical, administrative, and scheduling apps continue to grow, requiring a secure, adaptable device platform.

How Samsung Solves the Challenges

Samsung's latest smartphones and tablets easily handle the unique demands of care in the field—combining rugged durability, enterprise-grade security, and all-day battery life with the processing power needed for modern healthcare apps. By matching each caregiver's role with the ideal device, organizations can eliminate performance bottlenecks, ensure seamless access to patient data, and deliver consistently high-quality care in any environment.

- **Powerful** – Whether they're accessing patient records, capturing clinical images, or collaborating in real time, Samsung's latest smartphones and tablets deliver the speed and security that today's caregivers demand.
- **Built for Caregivers** – From high-resolution displays for patient education to rugged, water-resistant designs for on-the-go care, Samsung offers smartphones and tablets that fit the task, improving workflows and patient outcomes alike.

The Right Samsung Device for Every Role



Galaxy S24 FE – High-performance processing, 6.7" FHD+ AMOLED display, triple-lens camera system for clear patient image capture, IP68 water/dust resistance, and Samsung DeX for desktop-like functionality in the field.



Galaxy Tab S9 FE 5G – Large 10.9" display for easy EMR viewing, video consultations, and patient education; 5G connectivity; S Pen support for note-taking and signatures; IP68 durability.

Leverage the Power of Samsung with Stratix

Stratix provides a fully managed mobility solution tailored for home healthcare:

- **Mobile Solution Consulting** – Stratix's certified experts assess your workflows—digital charting, collaboration, scheduling—to recommend the right Samsung devices and configurations to improve efficiency, connectivity, and patient outcomes.
- **Superior Mobile Deployment** – Our Mobile Integration Center delivers fully configured Samsung smartphones and tablets, ready to work out-of-the-box with your apps, security settings, and connectivity preferences.
- **Always-On with Stratix SmartSIM Connectivity** – Secure, seamless, carrier-agnostic mobile connectivity ensures caregivers stay online—even in rural or dense urban areas.
- **Endpoint Management** – Stratix's expertise in Samsung Knox endpoint management protects sensitive data, ensures HIPAA compliance, and streamlines updates and app distribution across your Samsung fleet.
- **itrac360** – Full visibility into every Samsung device in the field—track usage, monitor performance, and reduce total cost of ownership.
- **Full Lifecycle Services** – From procurement to deployment, repairs, replacements, and secure decommissioning, Stratix keeps your Samsung devices ready for patient care.
- **Industry-Leading Support** – 24/7 U.S.-based help desk support from teams who understand healthcare, rapid repairs, and spare pool management to minimize downtime.



Why Stratix

Stratix is a trusted advisor for leading Fortune 500 brands, schools, and healthcare organizations—many of whom have been with us for decades. When you partner with us, you can rest easy knowing your technology is managed by the best in the business.

As North America's premier enterprise mobility specialist, Stratix focuses exclusively on mobility services and has millions of devices deployed. Our services are backed by specialized teams to consult, deploy, manage, and support your mobile program, guaranteeing nonstop mobility for your employees.



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