

## Solution Brief:

# Home Healthcare Starts with Apple + Stratix

In the evolving world of home healthcare, mobile technology is a vital lifeline—keeping caregivers connected, safe, and data flowing securely. But aging legacy systems, limited device functionality, and rising support costs create barriers to delivering high-quality care.

Powerful and user-friendly Apple solutions—iPhone, iPad, and Apple Watch—solve today's toughest challenges in the field. Stratix's industry-leading managed mobility services ensure that every device is configured, deployed, and supported for maximum performance—while our SmartSIM technology automatically connects caregivers with the strongest cell signal wherever they are, regardless of carrier.

## Key Challenges in Home Healthcare

- **Limited Compute Power in Legacy Devices**  
Older mobile devices can't support today's care applications and services
- **Need for Additional Functionality**  
Home caregivers need seamless access to EMRs, video calls, AI assistants, diagnostics, and more
- **Legacy Equipment is Costly to Support**  
Outdated systems require increasing maintenance and lack modern security
- **Growing Demand for App Support**  
Care teams rely on a wide range of clinical and scheduling apps that demand a secure, flexible platform

## Apple Devices:

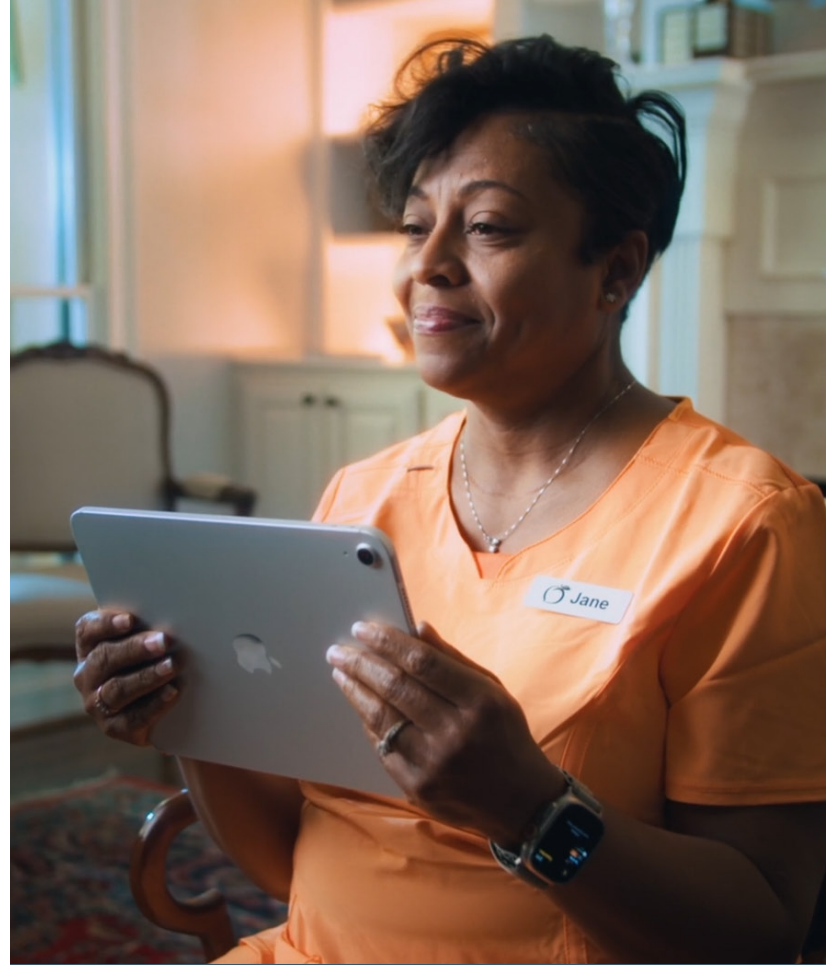
## Transforming In-Home Care

- **iPhone**  
Instant access to patient records, secure messaging, voice/video calls, and navigation between visits.
- **iPad**  
Larger screen for EMR access, clinical documentation, patient education, and remote consultations.
- **Apple Watch**  
Hands-free alerts, wellness tracking, and time management at a glance—keeping caregivers informed without disruption.

# Apple Solution Even Better with Stratix Managed Mobile Services

Stratix provides a fully managed mobility solution tailored for home healthcare:

- **Mobile solution consulting** – Stratix's certified experts work closely with home healthcare organizations to assess your clinicians' workflows—such as digital charting, telehealth, and care coordination—to recommend solutions that enhance efficiency, connectivity, and patient outcomes.
- **Superior Mobile Deployment** – Our Mobile Integration Center delivers fully configured iPhone, iPad, and Apple Watches that are tailored to your team's tools and needs. Devices arrive out-of-the-box ready, so clinicians can spend less time on setup and more time providing care.
- **Always-On Connectivity with Stratix Connectivity** – Stratix SmartSIM ensures secure, seamless, and carrier-agnostic mobile connectivity—so your clinicians stay online in rural or dense urban environments where connectivity is often challenging.
- **Endpoint Management** – With clinicians working in the field, security and compliance are critical. Stratix's unified endpoint management (UEM) solutions protect patient data, ensure HIPAA compliance, and help manage costs—no matter how distributed your workforce is.
- **itrac360** – Stratix's itrac360 portal gives home healthcare IT teams full visibility into every mobile device in the field. From usage analytics to service tracking, itrac360 supports informed decision-making and helps reduce the total cost of ownership across your mobile fleet.
- **Full Lifecycle Services** – From procurement to deployment, repairs, replacements, and eventual decommissioning, Stratix ensures your mobile Apple devices are always patient-ready. Our lifecycle services reduce administrative burden and keep your staff equipped for uninterrupted care delivery.
- **Industry-Leading Support** – With 24/7 U.S.-based help desk support from teams who understand the healthcare environment, your clinicians get fast, knowledgeable assistance whenever they need it. Combined with rapid repairs and spare pool management, we help you minimize downtime and maintain consistent care in the home.



## Why Stratix

Stratix is a trusted advisor for leading Fortune 500 brands, schools, and healthcare organizations—many of whom have been with us for decades. When you partner with us, you can rest easy knowing your technology is managed by the best in the business.

As North America's premier enterprise mobility specialist, Stratix focuses exclusively on mobility services and has millions of devices deployed. Our services are backed by specialized teams to consult, deploy, manage, and support your mobile program, guaranteeing nonstop mobility for your employees.

**stratixMMD**  
MANAGED MOBILE DEVICES FOR HEALTHCARE



Authorized Enterprise Reseller  
Authorized Service Provider  
Managed Service Provider

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