FACT SHEET

Stratix eCommerce Portal





Fast and Easy One-Stop Mobile Technology Shopping

Use the Stratix eCommerce portal when you want your end users, franchisees, or business units to have a simple and fast way to purchase from a corporate catalog. It's a seamless experience for creating a cart and checking out that does away with complicated manual procurement and ordering processes. With our simple-to-use eCommerce Ordering Portal, users browse a predefined catalog of technology and service options, select what they need, and check out.

Make it Your Own

Think of the eCommerce portal as your organization's presentation of a mobile technology catalog which is feature rich and reflects your brand and users with features like:

- Custom branding, imagery, and URL exclusive to you (yourcompany.stratixstore.com).
- Create product and service catalogs with devices, peripherals, and complete end-to-end managed services all in one package, a la carte, or both.
- Manage user sign-on, role permissions, and account profiles.
- Choose from different catalog and product layout options and describe the products and services using corporate terminology.
- Set up secure and encrypted payment options like invoicing, ACH, or credit card transactions.
- Ensure users accept predefined terms and conditions or agreements using corporate language.

Make it User-Friendly

We make it easy for users—increasing opt-in rates and improving their satisfaction and productivity.

- Allow users to register with a new account in a single step and give them total control of their password and account at any time. Their profile information is saved, which makes the checkout process faster and more convenient.
- One page checkout makes it simple and convenient, users select a shipping address from their profile and pick their preferred secure payment method.

The portal is available 24x7x365, and Stratix help desk

 support is always available to assist users with any questions.

- Users can pick the shipping option that best fits their needs and specify preferred shipping dates. Addresses are verified through USPS to prevent errors and ensure orders go to the correct place.
- Allow customers to make changes to their order—such as canceling or modifying orders—so they have more control and can easily adjust if needed.
- Order tracking lets users see the current status of their order, with delivery and tracking information (links) at the ready at any time. A complete history of previous orders makes reordering really simple.



How The Stratix Ecommerce Portal Will Help Your Organization:



Hand off the hassle

With a streamlined ordering process, you can ensure your internal IT and procurement teams are freed from the day-to-day tasks of acquiring and distributing devices.



Accuracy ensured

Users can review their shopping cart and previous orders to know the right equipment will get to the right locations exactly when needed.



Get everyone on board

The simplified procurement process increases opt-in rates and adoption



Simplicity and control in the hands of end users

Users place orders when they want, get email notifications, easily track the status of an order 24x7, or look up past orders and shipments.

Save time and resources by providing flexible ordering options

With selectable shipping and billing locations, the smart shopping cart allows multiple ship-to locations within one order.

eCommerce Portal Features

Function	Supported Configurations
User entitlement	Single sign-on, pre-register, self-register, guest browsing
User profiles	Unique profiles, stored addresses, order tracking, order history
Catalog	Products, accessories, services, and option packages displayed in accordance with corporate preferences. Thumbnail, tiled, drill-down views of available inventory
Branding	Custom URL, landing pages, imagery, and logos
Payment methods	ACH, Credit Cards (fees apply), invoicing, approval workflows
Accessibility	Compatible with all browsers and responsive design for tablets and phones
Shipping	Address verification, standard pre-configured rates, bulk ordering to multiple ship-to locations, select preferred shipping dates
Company standards	Terms and conditions acceptance, print capability, usage limitations

Why Stratix

Stratix is North America's premier enterprise mobility specialist and focuses exclusively on mobility services, with over three million devices deployed. We specialize in making mobile technology convenient, easy, and cost-effective for our customers. Our services are backed by specialized teams to consult, deploy, manage, and support your technology programs, guaranteeing nonstop mobility for your organization.

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