

SOLUTION BRIEF:

Improve Efficiency and Guest Experiences with Mobile Hospitality Solutions

Transform Operations

While digital solutions for booking and room management are common in the hospitality industry, few are taking digital transformation to the next level with holistic systems that link every workflow in a property into one collaborative unit. When teams like front desk, housekeeping, maintenance, food and beverage services, and entertainment are siloed, you miss opportunities for effective coordination, higher productivity, and enhanced customer service.

Together with Samsung, Stratix offers mobile hospitality solutions for connected hotels that are easy to use, rugged, and help you achieve significant performance improvements.

Samsung Hospitality Solutions

Samsung has developed rugged smartphones, tablets, and wearables for hospitality that are user-friendly, lightweight, and cost-effective.

Galaxy Tab Active 3

- 8-inch display
- Military-grade rugged
- Fast-charging, replaceable battery that lasts all day
- Programmable button streamlines access to applications or tasks to a single click
- Rugged S Pen boosts productivity and improves data entry
- MPOS and NFC-ready to accept payments without additional hardware

Galaxy XCover6 Pro

- 6.6-inch display
- 5G and Wi-Fi 6 connectivity
- Military-grade rugged
- Ultra-slim bezel
- Lightweight at 235g
- Fast-charging, replaceable battery that lasts all day
- Voice-to-text messaging (SMS)
- Barcode scanner-ready (app sold separately)
- Push-to-talk-ready (via downloadable app)

Galaxy Tab Active4 Pro

- 10.1-inch display
- Military-grade rugged
- Fast-charging battery that lasts all day
- Rugged S Pen boosts productivity and improves data entry
- Wireless DeX allows you to connect to a monitor to power a desktop experience
- With Google@ARCore, sense your environment and interact with information for better maintenance workflows

Galaxy Watch5

- Lightweight and convenient
- Hands-free solution
- Military-grade rugged
- All-day battery life
- Seamlessly connect with your Galaxy environment
- Receive work-related alerts
- Improved staff communications
- Samsung Knox security

Samsung Hospitality Solutions Are Even Better with Stratix Managed Mobile Services

Stratix excels in the end-to-end management of the entire portfolio of Samsung mobile devices. Our services include

- **Mobile solution consulting** – Rely our Android Enterprise Recommended certified experts with decades of expertise and our relationships with leading application providers to help you design hospitality solutions that will transform your operations.
- **Project management** – Large-scale mobile solution programs delivered on time and on budget are our specialty.
- **Superior mobile deployment** – Give your employees a personalized out-of-the-box-ready experience from our on-shore advanced Mobile Integration Center that kits and configures thousands of devices every year.
- **Endpoint management** – Keep devices updated and secure using Samsung Knox, which simplifies the way devices are remotely managed.
- **itrac360** - Our proprietary asset management portal gives you 360-degree visibility into your entire fleet of mobile assets—across all your hospitality properties—enabling better analytics and control of your total cost of ownership.
- **Industry-leading support** – Our on-shore 24/7 help desk is staffed by highly-trained experts who help keep downtime to a minimum. We also offer rapid repair turnaround and spare pool management, so your people always have the tools they need.
- **Mobile Device as a Service** - Mobile hardware, software, and services rolled into a convenient monthly per-device price moves CapEx to OpEx.

With Stratix, you get a partner with long experience helping franchise brands that understands hospitality industry challenges and how mobile technology drives business value, end-user productivity, and better guest experiences. Stratix provides unparalleled service, and we have the industry-leading Net Promoter Score to prove it.

SAMSUNG



Why Stratix

As North America's premier enterprise mobility specialist, Stratix focuses exclusively on mobility services and has over three million devices under management. Our services are backed by specialized teams to consult, deploy, manage and support your mobile program, guaranteeing nonstop mobility and a consistent brand experience for your guests and employees.

Why Samsung

As a global leader in enterprise mobility and information technology, Samsung provides innovative hospitality devices, software, and services to help you realize the promise of digital transformation. Samsung's mobile solutions are designed to boost employee productivity, improve customer engagement, and simplify IT management.

Contact Us: 800-883-8300

www.stratixcorp.com