



SOLUTION BRIEF:

Better Field Services with a Premium Tablet that Can Do it All



Maximum Productivity On the Go

Whether an insurance adjuster or someone in utilities, workers in the field must be able to do anything anywhere. When they don't have the right technology, they can't get to the apps and data they need, suffer through poor connectivity, and experience many other frustrations that slow them down.

Together with Samsung, Stratix solves those problems. We give field service workers an unmatched mobile experience with the most advanced technology backed by industry-leading support.

Samsung Galaxy Tab S8 and Tab S8+ 5G are Built for Business Anywhere

Lightweight and very portable, the Samsung Galaxy S8 line of tablets offers big screens, the best note-taking and drawing tool, and a powerful PC-like experience. They integrate easily with Microsoft 365 and OneDrive or Google Workspace for instant access to files in the cloud. Advanced video conferencing tools make collaboration a snap. The optional Book Cover Keyboard turns the S8 into a mobile workstation.

Galaxy Tab S8 and Galaxy Tab S8+

Galaxy Tab S8

- 11-inch display with best-in-class 120Hz refresh rate
- Super-fast charging 8,000 mAh battery

Galaxy Tab S8+

- 12.4-inch display with best-in-class 120Hz refresh rate
- Super-fast charging 10,090 mAh battery

More Galaxy Tab S8 features:

- Wi-Fi 6 and Bluetooth v5.0 for fast connectivity
- Side fingerprint scanner
- S Pen for note taking and drawing
- Quad speaker sound
- 13-megapixel main camera
- Quick share between Galaxy devices
- Split view and multi-active window layout for multitasking
- Auto framing, ultra-wide camera, and noise-canceling microphone for video calls
- Samsung DeX creates a desktop experience on the tablet
- Samsung Knox defense-grade security

Samsung Field Service Worker Solutions Are Even Better with Stratix Managed Mobile Services

Stratix excels in the end-to-end management of the entire portfolio of Samsung mobile devices. Our services include:

- **Mobile solution consulting** – We can help you design an enterprise mobile program that gives your field service workers the tools they need to be highly productive wherever they are.
- **Project management** – We're experts in managing all the details of large-scale and geographically diverse mobile solution programs to keep them on time and on budget. We offer on-site installation capabilities.
- **Superior mobile deployment** – Our U.S. advanced Mobile Integration Center kits and configures thousands of devices with a personalized out-of-the-box-ready experience sent directly to field service workers wherever they are.
- **Endpoint management** – With Samsung's Knox security solutions, we can remotely manage devices used in the field, providing security, customization, and easy updating.
- **itrac360** - Our proprietary asset management portal gives you 360-degree visibility into your entire fleet of mobile assets, enabling better analytics and control of your total cost of ownership.
- **Industry-leading support** – Highly-trained experts staff our on-shore 24/7 help desk that field service workers can reach out to anytime from anywhere. We also offer rapid repair turnaround and spare pool management to minimize downtime for employees regardless of location.
- **Mobile Device as a Service** - Mobile hardware, software, and services rolled into a convenient monthly per-device price moves CapEx to OpEx.

With Stratix, you get a field services industry expert who understands the challenges of working from anywhere and can craft solutions that give your employees the best experiences possible. As a Samsung Authorized Ascend Titanium Partner and Android Enterprise Recommended managed service provider, Stratix provides unparalleled service, and we have the industry-leading Net Promoter Score to prove it.



Why Stratix

As North America's premier enterprise mobility specialist, Stratix focuses exclusively on mobility services and has over three million devices under management. Our services are backed by specialized teams to consult, deploy, manage and support your mobile program, guaranteeing nonstop mobility for your employees.

Why Samsung

As a premier global mobility provider, Samsung offers a comprehensive portfolio of advanced smartphones, tablets, wearables, and associated services. Samsung's diverse portfolio of business products is designed to boost employee productivity, improve customer engagement, and simplify IT management.

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