



SOLUTION BRIEF:

All-Weather Mobile Device Solution for Airline Ground Support Operations

The Show Must Go On

Like the post office, neither snow, nor rain, nor heat can keep airline ground operations workers from their appointed rounds. Regardless of the elements, they're outside loading baggage, servicing the aircraft, and refueling.

For maximum efficiency and productivity, most ground crew workers carry a mobile device for things like scanning luggage tags, cargo, and completing checklists. But under the wing is a very harsh environment for mobile devices. It's not just the weather. Frequent drops, vibration, temperature changes, and possible exposure to fluids like oil and jet fuel are constant concerns.

Together with Samsung, Stratix offers an enterprise-grade rugged device solution that's up to the challenge. It combines brawny dependability and ease of use with our industry-leading support.

The Samsung Galaxy XCover Pro is Ideal for Ground Operations

For the durability required in the harsh airline ground support environment, Samsung has developed the Galaxy XCover Pro. It's not just tough. It's user-friendly, lightweight, and cost-effective.

Rugged Credentials

IP68 water and dust-resistant standards

- 30 minutes underwater at a depth of 1.5 meters
- Coated with ice for more than 6 hours
- Three continuous 24-hour cycles solar radiation (effects of sunlight and heat)
- 4 inches of blowing rain for 30 minutes
- 24 hours of salt fog
- Fine dust on face for 12 hours

MIL-STD-810G certified durability by U.S. military standards

- 1.5-meter anti-shock drop test – 26 times
- 6 hours vibration testing
- 15,000-feet atmospheric pressure
- Extreme cold operating at -4 F and stored at -40 F

Superior Design

- Big 6.3-inch display
- Ultra-slim 14.2mm bezel
- Lightweight at 218g
- Fast-charging, replaceable battery that lasts all day
- Voice-to-text messaging (SMS)
- Barcode scanner-ready (sold separately)
- Push-to-talk-ready (via downloadable app)

Easy-to-Use

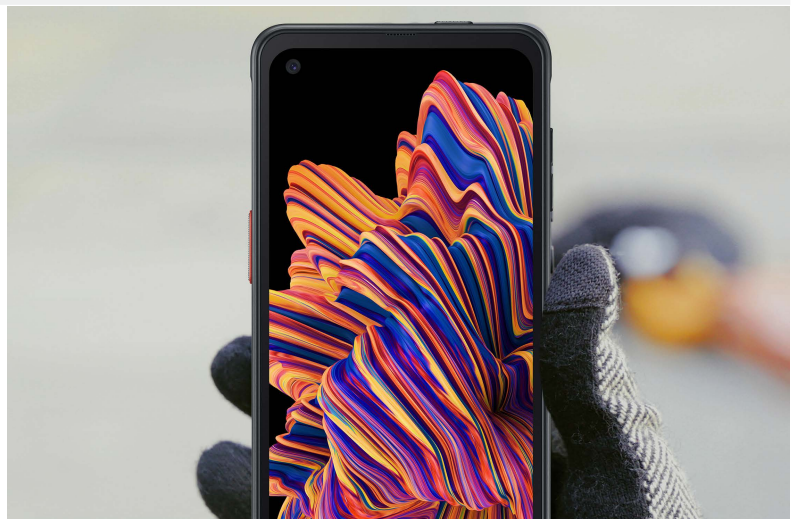
- Wet touch
- Glove mode
- Familiar look and feel
- Large, bright, readable screen
- Flexible and multipurpose
- Light enough to carry all day

XCover Pro Even Better with Stratix Managed Mobile Services

Stratix excels in the end-to-end management of the entire portfolio of Samsung mobile devices, including the Galaxy XCover Pro. Our services include:

- **Mobile solution consulting** – Rely on our years of expertise to guide you to the perfect enterprise mobile solution program for your unique airline needs.
- **Project management** – We're experts in administering large-scale mobile solution programs, on-time and on budget.
- **Superior mobile deployment** – Our U.S. advanced Mobile Integration Center kits and configures thousands of devices with a personalized out-of-the-box-ready experience.
- **Endpoint management** – Devices can be managed with Samsung's Knox security solutions, providing security, customization and easy updating.
- **itrac360** - Our proprietary asset management portal gives you 360-degree visibility into your entire fleet of mobile assets, enabling better analytics and control of your total cost of ownership.
- **Industry-leading support** – Our on-shore 24/7 help desk is staffed by highly-trained experts who know your environment. We also offer rapid repair turnaround and spare pool management to minimize downtime.
- **Mobile Device as a Service** - Mobile hardware, software, and services rolled into a convenient monthly per-device price moves CapEx to OpEx.

With Stratix, you get an airline operations expert that understands the unique environments involved and knows how to craft solutions for them that drive maximum results. We not only offer ground operations technology, but we've also worked with some of the top airlines in the world on solutions for pilots and cabin crews too. Stratix provides unparalleled service, and we have the industry-leading Net Promoter Score to prove it.



Why Stratix

As North America's premier enterprise mobility specialist, Stratix focuses exclusively on mobility services and has over two million devices under management. Our services are backed by specialized teams to consult, deploy, manage and support your mobile program, guaranteeing nonstop mobility and a consistent brand experience for your customers and employees.

When your business is on the line, turn to managed mobility services you can count on.

Why Samsung

As a premier global mobility provider, Samsung offers a comprehensive portfolio of advanced smartphones, tablets, wearables and associated services that help enterprise customers realize the promise of digital solutions.

No other provider offers as pervasive an ecosystem of business-ready mobile devices, software, security and support. Samsung's diverse portfolio of business products is designed to boost employee productivity, improve customer engagement and simplify IT management.

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