# Drive-Thru/Curbside Benefits In an On-Demand Conomy CEBRA

## Keeping up with today's customer demands can be challenging

With the help of technology, operators can boost order throughput, creating a more positive customer experience. Stratix equips you with a Quick-Service Restaurant (QSR) Solution built with Zebra's next-gen technology, so you can count on streamlined workflows that maximize customer loyalty, order accuracy, and overall profitability.



#### Eliminate Long Wait Times

Customers judge order speed based on how many cars fill your drive-thru. Keep lines moving and customers satisfied with fast order capture.



#### Enhance Revenue

Improve margins from lower delivery commissions and more upsell opportunities.



#### Personalize the Customer Experience

Process loyalty cards and mobile coupons to maximize customer engagement



#### **Guarantee Food Freshness**

Unlike delivery, curbside and drive-thru service preserve food freshness by erasing wait times that could impact taste and the overall customer experience.



#### Verify Order Accuracy

Further enhance your guests' experience by certifying orders are correct before they drive away.



### The Importance of Efficient Quick-Service in Numbers

Online ordering has grown over 300% since 2014<sup>1</sup>

75% of customers choose Order for Pickup to avoid long lines **58%** 

of customers prefer quick service (Drive-thru/Order for Pickup) over in-person ordering \$50<sup>°</sup> is the average amount customers spend on online orders

#### Sources

- 1. Restaurant takeout and delivery are taking a bite out of dine-in traffic. Nation's Restaurant News. Jun 24, 2016.
- 2. What do you usually pay per order when ordering food online? Statista. May 2017.

Learn how Stratix and Zebra are transforming the quick service restaurant industry with leading mobile technology and end-to-end managed services. Visit **stratixcorp.com** for more information.



NA and Corporate Headquarters | +1 800 423 0442 | inquiry4@zebra.com

ZEBRA and the stylized Zebra head are trademarks of Zebra Technologies Corp., registered in many jurisdictions worldwide. All other trademarks are the property of their respective owners. @2020 Zebra Technologies Corp. and/or its affiliates.

