

Depot Repair & Spare Pool Management



When life happens, you need Stratix.

Manufacturer defect warranties cover less than 1% of devices. Dropped devices, cracked screens, extreme temperatures, and liquid damage are just a few of the reasons you need a plan. When your business depends on mobile devices, our Depot Repair service can keep you up and running.

Our Capabilities:

Stratix can repair the devices, or manage the repair process through an OEM, to seamlessly return the devices to your spare pool inventory.

Services included:

- Device triage
- Multiple device replacement options
 - Advance Exchange
 - Exchange upon Notification
 - Exchange upon Receipt
- 3rd Party Repair Coordination
- Spare Pool Management
- Service Reporting & Analytics

WHY Stratix

As a part of our Lifecycle Management Service, Stratix provides Depot Repair and Spare Pool Management to keep your devices at the ready.

- Certified and trained experts
- On-shore, on-premise
- Real-time visibility of devices in itrac360
- Quick turnaround times
- Tailored repair programs to your specific needs

Outcomes We Deliver



Single Point of Contact

We seamlessly manage all repair contracts providing real-time asset visibility throughout the repair process.



Devices Available When You Need Them

Stratix keeps your devices flowing back to the spare pool ensuring you've always got the devices you need.



Predictable Costs

Device repair costs can spiral out of control. Stratix provides a fixed cost per device.



Learn more at stratixcorp.com