

Mobile Lifecycle Management



Stratix Mobile Lifecycle Management

Stratix's Mobile Lifecycle Management provides up-to-date mobile devices with consistent, end-to-end managed service to ensure your devices are ready to use straight out of the box, customized to your needs and fully compliant with your security policies.

As a fully managed service we provide:

- **Deployment** – Staging, provisioning, and kitting to multiple locations at scale
- **RMA Management** – Advanced exchange for quick response and Exchange upon Receipt for more stringent return policy governance
- **Warranty Break / Fix** – Manage the repair process with tailored warranty and repair programs
- **Spare pool management** – Swap stock to ensure that faulty or broken devices are replaced quickly
- **Asset reporting** – See all devices, procurement history, deployment tracking, break / fix status, spare pool levels and the entire device lifecycle touchpoints
- **Asset disposition** – Resale, eco-friendly Recycling and end of lease options



Stratix handles all aspects of our 6,000 mobile devices in our US centers including delivery, support, replacements and administration of our MDM (AirWatch). Stratix not only managed the process but also worked with us to implement best practices.

Director, IT Support – Education
Gartner Peer Insights™

The WHY Stratix

We ensure maximum productivity and availability for all your mobile devices.

- We provision over 200,000 devices each year for our enterprise customers
- We repair and service over 25,000 devices every month to sustain mission-critical work and minimize downtime
- 99.87% pass rate in Quality Control
- 99.93% accuracy in on-time delivery and configuration
- Expertise and partnerships with leading technology companies

Outcomes We Deliver



Reduce overhead

Reduce your operational costs by alleviating the administrative burden from your IT staff and systems



Improve customer engagements

Drive new customer acquisition and engaging mobile experiences through next generation solutions



Reduce time to market

Increase your speed to deploy new mobile technology, business growth and new employees with a consistent scalable approach

Learn more at stratixcorp.com