



stratix

# Get Ready to Maximize Your Mobility

## **Nonstop Mobility**

Mobility drives transformation. It re-shapes your future. It changes the way you run, improve and grow your business. Stratix SmartMobile programs ensure your mobility is always on and always available.

# STRATIX

We are the largest pure-play managed mobility service provider in North America. With over 35 years of experience we know what works, what doesn't and constantly evolve to transform customer experiences. It all starts with learning our clients' unique processes to create SmartMobile programs that enable flexibility and scalability in their business. We handle everything on-shore, 24x7 – we are nonstop mobility, and we deliver when it matters most.

**2.2+**  
Million

Mobile  
Devices Under  
Management

**35+**  
Years

Focused on  
Mobility  
Services

**20+**  
Manufacturers

Supported &  
managed through  
our SCM/RMA  
process for  
customers

**85%**  
FCR Rate

First call  
resolution (FCR)  
in our Mobile  
Operation Center



*Our company was founded on the belief that meeting expectations isn't enough, we strive to exceed them. Our clients trust us to deliver programs that accelerate and inspire their business transformation. They know we are invested in their success, and that we are always on, always available, enabling them to run, improve and grow their business.*

# WHAT WE DO

We create and run managed mobility programs to transform mobile support and exceed end-user expectations for some of the most iconic brands in the industry.



## **Solution Design**

Our mobility logistics experts architect mobile support and management programs to execute and scale your mobile strategy for all aspects of the mobile ecosystem.



## **Program On-boarding**

Manage large-scale, multi-vendor integration and deployment rollouts to minimize risk, reduce delays and control costs.



## **Day-2 Support**

Seamlessly handle all lifecycle services and end-user support, with onshore, on-premise customer-focused mobility experts, 24x7x365.



## **Endpoint Management**

Provide real-time asset tracking visibility to your entire mobile fleet through itrac360, with Mobile Device Management administration support for IT.

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# HOW WE DO IT BETTER



## **Nonstop Mobility**

We are the industry's most experienced mobile logistics experts with 2.2 million devices under management. Our deep expertise and strong OEM partnerships give us the flexibility to customize a solution to meet your exact needs.



## **Out of the Box Thinking**

Quite simply, if we can't do it, it can't be done. From solution design through MDM IT Support, our customized programs are delivered with your employees in mind. And, when it's not available off the shelf, our specialty products group make ideas reality leveraging our engineering expertise, 3D printing technology, and our Engineering as a Service (EaaS) offering.



## **Reputation of Excellence**

We do everything under our roof, on-shore and on-premise which translates into top of the line services. We back that up with the most five-star Gartner Peer Insight reviews in the MMS quadrant and outstanding NPS scores. We understand your business requires an outstanding level of customer service and our 24x7x365 mobile operations center delivers.



## **Visibility**

Stratix provides easy access to your data and the ability to customize your views, create custom reports and notifications. A single pane of glass for all your mobile asset management needs.

Companies that rely on mobile to drive business, **rely on Stratix.**

*“Great assistance on our account. Very responsive and support has been top tier”*

**IT Services Specialist**, Services industry

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*“From planned projects to quick response, all are in Stratix’ wheelhouse.”*

**Senior Enterprise Architect**, Retail industry

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*“The right partner with the right experience and expertise.”*

**Managing Director**, Transportation industry

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Source: Gartner Peer Insights, [gartner.com/reviews/market/managed-mobility-services-worldwide/vendor/stratix](https://gartner.com/reviews/market/managed-mobility-services-worldwide/vendor/stratix)  
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Experienced. Trusted. Invested. **Stratix.**

[www.stratixcorp.com](http://www.stratixcorp.com)

**Let's get started.**

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